



USEFUL INFORMATION FOR PARTICIPANTS

1. IMPORTANT PHONE NUMBERS

Dialling code: Slovakia +421 (00421)

Ambulance: 155

Police: 158

Firemen: 150

General Emergency: 112

Tourists info centre: +421 2 16186

Bratislava info centre: +421 2 20707501

Non-stop pharmacies:

Lekárneň Pokrok: +421 2 444 55 291 (Address: Račianska 1/A, 831 02 Bratislava)

Univerzitná lekárneň: +421 2 482 11 001 (Address: Ruzinovská 12A, 821 01 Bratislava)

BTF TEAM:

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2. LOCAL ORIENTATION

Local currency: Euro (€), since 1st January 2009

Local Time: Time zone – CET (Central European Time) = GMT+1, summer time March-October

Languages: The official language is Slovak. The most often used foreign languages are English and German, and Hungarian in the southern regions of Slovakia.

Electricity: 230 V / 50 Hz, standard socket with safety pin

Drinking water: Tap water is potable, so you can drink water from the tap. In exceptional cases, a notification or warning is a must.

Safety & Security: The situation is similar to all the neighbouring European countries. Especially in places where many tourists pass by like in The Old Town, bus and train stations etc., you have to pay attention to your personal belongings. Use common sense.

Smoking: Smoking is not allowed inside the BTL venues. In general, smoking is only allowed in restaurants if there is a separated room available. In other places (pubs, bars etc) it is allowed only in areas reserved for smokers. Smoking is prohibited in all roofed public areas such as covered bus stops, closed sports fields, stations, shopping malls, cinemas, theatres etc.

Restaurants & Cafes: In general, most restaurants stop serving food after 22:00, even earlier than that on Sundays. Their kitchen closes then, so please keep in mind to place your last order for food about 30 minutes earlier. You may wish to ask the waiting staff about this upon your entering the restaurant. Many restaurants, pubs and bars remain open until late for drinks but food might not be available anymore. It is possible to find pizza slices or baguettes until late in the night.

3. ARRIVING IN BRATISLAVA FROM VIENNA AIRPORT

Buses for Bratislava depart from Arrivals at Vienna Airport every half an hour in peak times. The journey takes approximately 45 minutes up to 1 hour. You can buy tickets online for app. 10 €.

The route is serviced by 3 bus companies: [RegioJet](#) / [FlixBus](#) / [Slovak Lines](#) (select English)

Each of these companies has their own smartphone app or you can always use their website in your phone browser. They offer different prices, timetables and even stops within the city (all directly in old town or very close, except Bratislava airport - that is far out).

Alternatively, you can grab the earliest available bus connection upon your arrival and buy a ticket from the driver. These buses are rarely completely full, but if that happens, you can check out the apps on the spot (Vienna Airport has free wifi) - as a rule, the tickets are cheaper when purchased online.

Basic orientation upon your arrival at Vienna Airport:

1. TURN RIGHT after exiting through the green nothing-to-declare zone into the arrivals hall.
2. On your left, you will find a small BUS DEPARTURES PANEL on the wall next to the main exit and some fast food restaurant.
3. Check out the next connection for Bratislava, departure time, platform number, company, so that you know where to get the bus.
4. Proceed through the main exit.
5. You will see the bus platforms in front of you on the right.

4. TRANSPORT FROM / TO VIENNA CITY

The city centre of Vienna is easily reachable by bus (1,5 hours) or train (1 hour), with hourly departures during daytime.

Both buses and trains arrive at the Vienna Central Train Station (Wien Hauptbahnhof = Hbf). However, the stops in Bratislava may vary; make sure to double check the online time schedule <https://cp.hnonline.sk/en/vlakbusmhd/spojenie/> (From: Bratislava – To: Wien).

Many of the bus lines headed to Vienna Airport (Flughafen Wien) also continue to Vienna: [RegioJet](#) / [FlixBus](#) / [Slovak Lines](#) (select English). See information above.

Tip: Vienna by water

During the summer, it is also possible to go to Vienna by boat on the Danube. It is a nice experience, check out the schedule and tickets here: <http://www.twincityliner.com/>

5. CITY TRANSPORT

Bratislava Airport (Letisko M. R. Štefánika) is reachable by public bus no. 61. The journey takes about 30 minutes (app. 1 €), connecting the airport to Main Train Station.

Public Transport: Bratislava has an extensive public transport network covering the whole city as well as the airport (zones 100+101). The basic 30-minutes´ fare is valid on buses, trams and trolley buses, including night transport. It costs 1,10 EUR in case of a paper ticket or 0,97 EUR if purchased electronically. You can buy your ticket from a machine at the bus stop (paper tickets, usually paid cash) or directly on the bus (card payment) or use the **IDS BK mobile app** online. All major credit/debit cards are accepted. For more information on public transportation in Bratislava visit: <https://www.idsbk.sk/en/>

Taxis: Recently, the most common way to get a taxi is using one of the smart phone apps (iPhone, Android):

Hopintaxi is a legitimate taxi company observing all legal requirements with their taxi drivers (higher vehicle standards, psychological tests etc.), thus offering rides that are more comfortable. On the other hand, there might not be as many cars available on a Sunday morning after a busy Saturday night.

Bolt and **Uber** are international taxi apps where anyone can sign up to be a driver. Many of the drivers do not know their way around the city and rely solely on their GPS navigation. However, Bolt is quite widespread and you can usually get a car at all times of day and night. Bolt also offers **scooter rides** (green Bolt scooters) via the app.

As an alternative, it is still possible to **order a taxi by making a phone call**. They usually use short telephone numbers +421-2-16-XXX (e.g. +421216302, +421216777, +421216222, +421216300, +421216321 etc.).

English Speaking Taxi Service: Taxi EURO (AA): +421216022

Attention: *We do not recommend hailing a taxi off the street. Taxis waiting at the taxi stand or hailed in the street are rather expensive because they have different price lists according to how you get a ride. Therefore, we strongly urge you to use one of the apps or phone numbers mentioned above. The usual fare from the city centre to the airport is up to 15 EUR, with a minimum fare around 5 EUR (short distances). If you need to get a taxi directly off the street, please make sure to agree with the driver on the price in advance, the driver may charge you very high fares (easily 20-50 EUR, even for short distances). If you need help getting a taxi, please feel free to visit our registration desk in the venue or ask a friend from Bratislava, they will be happy to call a taxi for you.*

