

**Ambulance 155**

**Police 158**

**Fire 150**

**General emergency 112**

**LOCAL FESTIVAL TEAM (IN CASE OF EMERGENCIES). YOU CAN ALSO REACH US ON WHATSAPP:**

Lucia Hazir: 00-421-907 62 90 73

Deniz Hazir: 00-421-915 777 931

Zuzana Antolova: +421-903190071

Lubica Semrincova: +421-918819925

**Non stop pharmacies:**

(+421-2)44455291(Address: Lekárneň Pokrok, Račianska 1/A, 831 02) (+421-2)48211001 (Address: Univerzitná lekárneň, Ruzinovská 12A, 821 01)

**Dialing code:** Slovakia +421

**Local currency:** Euro (€), since 1st January 2009

**Local Time:** Timezone - CET (Central European Time) - GMT +1 hour, summer time from March till October

**Electricity:** 230 V/50 Hz, standard socket with safety pin

**Drinking water:** You can from the taps, besides some exceptional cases where a notification warns is a must

**Languages:** Official language is Slovak although English and German are the most often used foreign languages. Older people often speak Hungarian, Russian or German

**Safety & Security:** The situation is similar to all the European neighbouring countries. Especially in places where many

tourists pass by like in The Old Town, bus and train stations etc., you have to pay the attention to your personal stuff and valuables. Use your common sense.

**Smoking:** The smoking is allowed in restaurants only if separated room is available. In other places (pubs, bars etc) it is allowed only in areas reserved for smokers. Smoking is prohibited in all roofed public areas such as covered bus stops, closed sports fields, stations, cinemas, theaters etc. Smoking is not allowed in festival venues.

In order to **get the public transport**, you have to buy your ticket from a machine (you can't buy it on the bus) and this requires having some change (70 EUROcent one journey trip less than 15 minutes and 90 EUROcent transfer ticket for a trip up to 30 minutes)). You can also download and use **IDS BK** application for purchasing tickets.

**Tourists info** centre **+421 02/544 194 10** +421 421 918 573  
Old Town- Klobucnicka 2

**Restaurants & Cafes:** In general, restaurants' kitchens stop serving food after 22:00. They are still open for drinks but food might not be available anymore. Please keep in mind to order your food before 22:00. After 22:00 it is possible to find pizza slices or baguettes till late in the night. Sundays, most restaurants stop serving food after 21:00.

**Taxis:** Common way to hail a taxi is by telephone order (they usually use **short telephone numbers** +421-2-16xxx (or 02-16xxx) - e.g. +421- 2-16302, +421-2-16777, +421-2-16222, +421-2-16300, +421-2-16321 etc.).

Alternatively, smartphone app [Hopintaxi](#) (iPhone, Android)

can be used to call a taxi.

UBER and BOLT are also available in Slovakia.

Taxis waiting at the taxi stand or hailed in the street are rather expensive (15 euro or more, even for short trips).

The fare from city centre to airport is maximum 15 EUR (if you call your taxi by phone) and minimum fare charged usually amounts to around 5 EUR (short distances).

If you do not call the taxi by phone (and don't agree your the price with the driver in advance), the driver may charge you very high fares (10-40 EURs).

If you need help to call a taxi, please feel free to visit our welcome desk in the venue or ask a friend from Bratislava, they will be happy to call a taxi for you.

English Speaking Taxi Service: Taxi EURO (AA): +421-2-16022

**Transport to Vienna:** If you want to go to Vienna airport (or Vienna city center by bus), you can use the buses of Slovak Lines. The trip takes app 1 hour. Online tickets are available here: <http://www.slovaklines.sk/>

You can also use Flixbus <https://global.flixbus.com/> or Regiojet [https://www.regiojet.com/?\\_ga=2.199038954.453840434.1593970076-1010835161.1593970076](https://www.regiojet.com/?_ga=2.199038954.453840434.1593970076-1010835161.1593970076)

There are also regular trains to Vienna city center (app. every hour during

the daytime). Check <http://cp.atlas.sk/vlak/spojenie/> for the schedule. The trip takes app 1 hour.

During the summer, it is also possible to go to Vienna by boat on Danube. It is a nice experience, check out the schedule and tickets are here: <http://www.twincityliner.com/>